



Visitor Information

Katy Perry The Lifetimes Tour

SOLD OUT

Doors: 6:00 PM
Show: 8:00 PM

Support: Becky Hill

Dear concert visitor,

in order to ensure a pleasant concert evening and a smooth entrance for everyone, we ask that you carefully read and observe the points listed below.

Eventim.Pass

Admission is only possible with the Eventim.Pass, which you can find in the Eventim.App under 'Tickets'. Detailed instructions for the Eventim.Pass can also be found here: www.eventim.de/campaign/en/pass?affiliate=GMD

The admission code is usually activated 24 hours before the concert, so don't worry if you can't see it yet. Please note that screenshots, printed barcodes or additional memory tickets will not be accepted at the entrance and admission will only work with the Eventim.App. Therefore, please ensure that your smartphone is sufficiently charged.

Please have your smartphone ready and open the Eventim.Pass when you arrive so that ticket checks can be carried out as quickly as possible.

fanSALE

If your plans have changed and you are no longer able to attend the concert, please use Eventim's fanSALE to sell your ticket safely and easily. Please note that tickets for wheelchair users and persons with severe disabilities are excluded from fanSALE.

SAFETY RESTRICTIONS

For safety reasons, it is prohibited to bring glass bottles, cans, hard packaging or other items that could be used as projectiles (e.g. deodorant, perfume, etc.) onto the premises. These items will therefore be confiscated at the entrance.

Bags only up to max. DIN A4 (21 cm x 29.7 cm)

The ban applies to bags and backpacks whose largest side is larger than the 'A4' format (21.0 x 29.7 cm).

In order to minimise waiting times at the entrance, we kindly ask concertgoers to refrain from bringing bags with them.

Admission will be granted with smaller bags (bum bags, small shoulder bags, clutches), but we ask that you limit yourself to the absolute minimum (e.g. money, medication). E-cigarettes are permitted.

For safety reasons and to speed up admission checks, the following items may not be brought into the venue:

- Large bags such as backpacks, shopping bags, travel bags, suitcases, baskets and cooler bags
- Professional cameras with interchangeable and/or zoom lenses and video function
- Audio and video recording devices of all kinds
- Lighting and video equipment
- GoPro cameras
- Selfie sticks
- Electronic devices such as tablets and laptops, **with the exception of mobile phones and small power banks (10cm x 10cm)**
- Food and drinks (both available in the arena)
- Chairs
- Weapons, knives, tasers, batons, pepper spray, etc.
- Glass containers
- Torches, key rings, wallet chains, glow sticks, laser pointers
- Flags, banners and posters (including sticks)
- Helmets
- Umbrellas of any kind
- Binoculars

Please also observe the safety instructions of the Olympiahalle!

www.olympiapark.de/en/the-olympic-park/visitors-information

GETTING THERE

We recommend arriving and departing by public transport (except special transport), as your concert ticket entitles you to use this and parking spaces on site are limited.

Please note: You must book your local transport ticket as a combined ticket in an additional step. You will receive a separate email from Eventim in good time before the date. Without this additional (free) booking, you will not be able to use public transport. Both tickets (event ticket and travel authorisation) must be presented together during any checks.

Stops for underground, tram, bus and suburban railway lines are within walking distance of the Olympiahalle. Paid parking spaces are available at the Parkharfe, the car park at the Olympic Tower and the car park at the Olympia Action Sports Centre.

Further information on how to get there can be found here:

www.olympiapark.de/en/the-olympic-park/visitors-information

ENTRANCE

If you have an Eternity Circle Ticket, please only use the East Entrance to access the Olympiahalle. Please also follow the signage on site.

YOUTH PROTECTION REGULATIONS

The following youth protection regulations apply to the concert:

If you are under 14 years of age, you must be accompanied to the concert by a parent or guardian with appropriate proof (Muttizettel). Your accompanying person must have a ticket in the same category as you and must be mature enough to provide you with the necessary support. Please bring your ID with you and show it at the entrance.

If you are over 14 years of age, you may attend the concert alone.

We recommend that children under the age of 8 do not attend the concert; children under the age of 6 are NOT admitted.

Further information and a form for parental consent can be found here: propeller-music.com/wp-content/uploads/2019/05/Erziehungsbeauftragung-Fbl.-12.03.2012.pdf

ADDITIONAL INFORMATION

Loud music can damage your hearing! We would like to point out that children in particular should wear ear protection and be seated in an appropriate place in the arena.

Paramedics and doctors will be on site for medical emergencies.

Please behave considerately at all times, look out for others and offer your help when needed.

We ask for your understanding in case of any delays.

We wish you a wonderful concert experience.

The MCT team

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